



**SUPPLEMENTAL AGREEMENT NO. 1
TO ASSIGNMENT AND ASSUMPTION AGREEMENT**

MDX PROCUREMENT/CONTRACT NO.: ITB-15-02-A

MDX PROJECT/SERVICES TITLE: CUSTOMER SERVICE CENTER PERSONNEL

THIS SUPPLEMENTAL AGREEMENT NO. 1 TO ASSIGNMENT AND ASSUMPTION AGREEMENT (the "SA #1) is made and entered into this 1st day of December, 2022 (the "Effective Date"), by and between the *Miami-Dade County Expressway Authority d/b/a as Miami-Dade Expressway Authority* (the "Authority" or "MDX"), a body politic and corporate, a public instrumentality created by the Board of County Commissioners of Miami Dade County as amended, acting by and through its Executive Director, and, *TTEC Government Solutions, LLC*, (the "Contractor") an active for-profit *Colorado* limited liability company, validly existing and doing business in the State of Florida, with offices located at *9197 South Peoria Street, Englewood, Colorado, 80112-5833*, Federal I.D. No. *54-2138949* (collectively, referred to herein as the "Parties" to this (SA #1).

WITNESSETH

WHEREAS, on *February 28, 2022* the Parties entered into an Assignment and Assumption Agreement for the delegation of obligations and responsibilities under the Assigned Agreement under the terms and conditions of the Agreement; and

WHEREAS, the Assignment and Assumption Agreement currently has an end date of *December 15, 2022*; and

WHEREAS, MDX is in the process of procuring the services necessary for a new Agreement for Personnel Services; and

WHEREAS, to ensure there is no lapse in service, MDX desires to extend the Assignment and Assumption Agreement through *February 28, 2023*, or through the issuance of the Notice to Proceed for the new Agreement.

NOW THEREFORE, pursuant to Section 8.3 *Approval Authority of Agreements and Supplemental Agreements* of the MDX Procurement Policy and in consideration of the mutual promises and covenants contained herein, and such other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereby agree to the following:



MIAMI-DADE EXPRESSWAY AUTHORITY
3790 NW 21 St. // Miami, FL 33142
www.mdxway.com

MDX PROCUREMENT/CONTRACT NO.: ITB-15-02-A
MDX WORK PROGRAM NO.: N/A
MDX PROJECT/SERVICE TITLE: CUSTOMER SERVICE CENTER
PERSONNEL

1. The foregoing recitations are true and correct and incorporated herein by reference.
2. The Assignment and Assumption Agreement is hereby extended through **February 28, 2023**, or through the issuance of Notice to Proceed for the new Agreement.
3. Should the NTP for the new Agreement be after **February 28, 2023**, the Parties agree that the multiplier on the Assignment and Assumption Agreement will increase from 1.28 to 1.5.
4. No additional funds are being added to the Agreement as a result of this Supplemental Agreement No. 1.
5. The defined terms used herein, unless otherwise defined in this Supplemental Agreement No. 1 shall have the meanings ascribed to them in the Contract Documents.
6. Except as expressly provided herein, all of the terms, conditions, covenants, agreements and understandings contained in the Contract Documents shall remain unchanged and in full force and effect, and the same are hereby expressly ratified and confirmed by the Parties.
7. This Supplemental Agreement No. 1 shall not alter or change in any manner the force and effect of the Agreement except as altered and amended by this Supplemental Agreement No. 1. Wherever the terms of this Supplemental Agreement No. 1 and the terms of the Contract Documents are in conflict, the terms of this Supplemental Agreement No. 1 shall govern and control.

(SIGNATURES ON THE FOLLOWING PAGE)



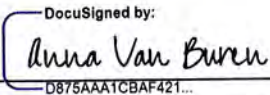
MIAMI-DADE EXPRESSWAY AUTHORITY
3790 NW 21 St. // Miami, FL 33142
www.mdxway.com

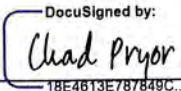
MDX PROCUREMENT/CONTRACT NO.: ITB-15-02-A
MDX WORK PROGRAM NO.: N/A
MDX PROJECT/SERVICE TITLE: CUSTOMER SERVICE CENTER
PERSONNEL

IN WITNESS WHEREOF, the Parties have caused this Supplemental Agreement No. 1 to be executed by their respective and duly authorized representatives as of the Effective Date set forth in the opening paragraph above.

MIAMI DADE COUNTY EXPRESSWAY AUTHORITY TTEC GOVERNMENT SOLUTIONS, LLC,

By: 
Darlene M. Fernandez, P.E.
Executive Director

By: 
Signature of Authorized Officer
Anna Van Buren
Print Name of Authorized Officer
Senior Vice President
Title of Authorized Officer

ATTEST 
Secretary Signature

Approved by MDX Board: **N/A**