



Toll reader errors haunt Lakeland driver Tolls issued in error for most of 2014

BY: Jackie Callaway POSTED: 5:30 PM, Jan 27, 2015 **UPDATED:** 5:55 PM, Jan 27, 2015



VIDEO BY WFTS

No system is perfect.

п			
- ·	• •	· ~	•

http://www.abcactionnews.com/money/consumer/taking-action-for-you/toll-reader-haunts-lakeland-driver[6/3/2015 2:49:34 PM]

Toll reader haunts Lakeland driver - Story | abcactionnews.com | Tampa Bay News, Weather, Sports, Things To Do | WFTS-TV

But the system didn't work for Albert Walker, who spent last year fighting toll fines issued in error.

The notices arrived in the mail each month.

Walker said it felt like he was in the twilight zone. Calls to MDX – the Miami-Dade Expressway Authority – generated a letter last July that confirmed Walker was not liable for the toll tickets.

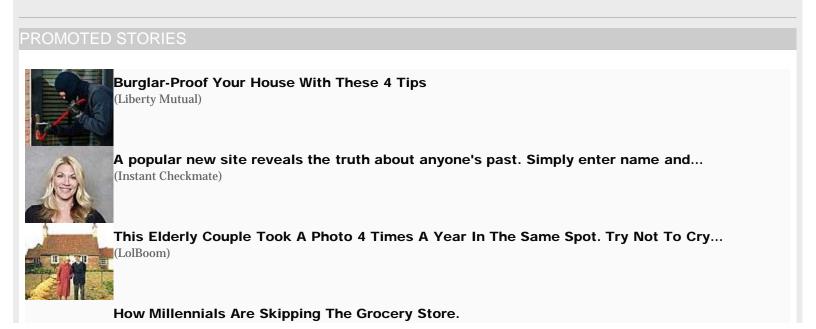
But the notices kept coming, and by December Walker began to worry he'd lose his license. He called the DMV to no avail. After looking over all of his toll bills, we contacted MDX and asked that they fix the problem.

Three days later in an email MDX blamed the "poor reflectivity of the tag...making the letter f look like a p," an error MDX says it will now mark in the system so that future misreads will be flagged and Walker will be left alone.

We asked MDX about the number of misreads reported and they explained with 200,000 transactions a day it is well under 1 percent and those errors are supposed to be flagged by the system so that they don't repeat themselves.

Print this article Back to Top

A A A SHARES



Toll reader haunts Lakeland driver - Story | abcactionnews.com | Tampa Bay News, Weather, Sports, Things To Do | WFTS-TV



This Week's Circulars



COMMENTS

RECOMMENDED VIDEOS



Three women rescued after SWAT officers storm Pasco County home



Infant found dead in apartment; 20-year-old mother walks in front of semi and is killed



Sex in broad daylight: Shoppers in Chula Vista get an eye full

School employee arrested for sex with teens



Recommended by 💿

TOP STORIES TRENDING NOW

Deputies: Father shoots, kills son during fight - Story | abcactionnews.com | Tampa Bay

News, Weathe

[•]Teacher takes middle- and highschool students to adult sex toy shop Smitten Kitten - Story | abcact

Suspension recommended for teacher who jammed cell phones -Story | abcactionnews.com | Tampa Bay Ne

Hungry coyote snatches pet dog from owner - Story | abcactionnews.com | Tampa Bay News, Weather, Spo Loss of chair leaves double amputee on the floor. - Story |

abcactionnews.com | Tampa Bay News, Weat

obe	CT	N	

ABC ACTION NEWS NOW NEWS VIDEO TRAFFIC TAKING ACTION FOR YOU SPORTS ENTERTAINMENT MARKETPLACE

ABC ACTION NEWS

Advertise with	U
Contact Us	
Station Jobs	
Staff	
Links	
DWYM	

SHARE Your Photos Let's Ask America Right This Minute The List

Mobile Apps

abc ACTION

ABC ACTION NEWS

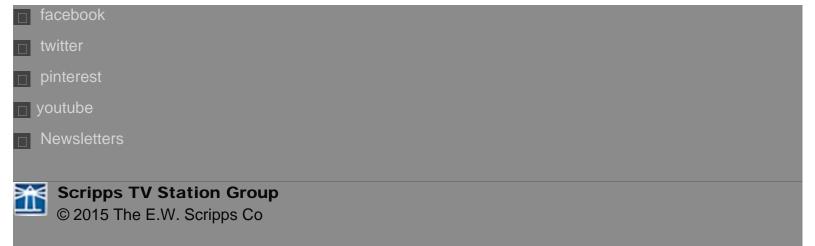
iPhone iPad Kindle Android

Storm Shield iPhone Android

Stay Connected

http://www.abcactionnews.com/money/consumer/taking-action-for-you/toll-reader-haunts-lakeland-driver[6/3/2015 2:49:34 PM]

Toll reader haunts Lakeland driver - Story | abcactionnews.com | Tampa Bay News, Weather, Sports, Things To Do | WFTS-TV



Privacy Policy Terms of Use EEO FCC Public File and Help Desk