

The Florida Department of Transportation (FDOT), Florida's Turnpike Enterprise (FTE), Miami-Dade Expressway Authority (MDX) and the Tampa Hillsborough Expressway Authority (THEA) have created a combined Toll Invoice and a single point of contact for customers.

FDOT recently announced a Flex-Pay Process for Toll Invoice customers who want to manage their bills on their own schedules. With the Flex-Pay Process, customers will have until **March 31, 2019***, to pay their invoices in full. This means Referral to Collections or request of Registration Stops have been put on hold and will not resume until after March 31, 2019. * Any fines or penalties during this Flex-Pay period, now until March 31, 2019, will continue to be waived.*

Customers can either pay the balance in full or do so incrementally through March 31, 2019.* This is to allow more time to pay the **Total Amount Due** on this invoice. *Please see reverse side for more details.*

Please visit the SunPass.com **FAQs**, *Toll Invoice*, section for additional information.** For any questions, please call the SunPass Customer Service Center at 1-888-TOLL-FLA (1-888-865-5352).

We appreciate your patience.

*If a customer receives a subsequent invoice that contains a Pay By date later than March 31, 2019, then the later Pay By date will apply.

Visite la sección *Factura de Peaje* en las **Preguntas Frecuentes de SunPass.com para mas información.



HOW TO READ YOUR TOLL INVOICE

Invoice #: 1000XXXXX	Account #: XXXXXX	License Plate: ABC 123	State: FL	Invoice Date: XX/XX/XX	
INVOICE SUMMARY					
Previous Amount Due	Payments/Credits	New Toll Charges	Fees/Charges	Total Amount Due	Pay By*
\$22.84	\$0.00	\$34.00	\$0.00	\$56.84	

Previous Amount Due includes any unpaid amount carried over from previous invoice(s).

Payments/Credits applied before the date of this invoice.

New Toll Charges incurred since receiving your last invoice.

Administrative Fees and Express Lanes Violation Charges have been waived for any **New Toll Charges**.

Total Amount Due includes the **Previous Amount Due** plus **New Toll Charges**.

Referral to Collections or request of Registrations Stops will not resume until March 31, 2019.* Payment will be due by March 31, 2019.*

*If a customer receives a subsequent invoice that contains a Pay By date later than March 31, 2019, then the later Pay By date will apply.